



4. Entertainment and sports

Pools and Beach

- ☀️ Our maintenance and hygiene teams are strictly following all regulations and requirements for safe use of all pools in accordance with the national health authority rules.
- ☀️ For your safety and comfort, we have placed all our sunbeds and parasols around the pool and on the beach in accordance with the national health authority requirement for social distancing.
- ☀️ All associates serving are the areas on the pool and beach and following all hygiene and disinfection requirements and regulations.
- ☀️ **Please use the disinfectant from the dispensers around the pool whenever you see one.**
- ☀️ All massages and SPA procedures require pre-booking in order to ensure the sanitization and disinfection of the room.
- ☀️ Our animation team will be entertaining you only in open spaces. Please keep the required social distancing. Please don't forget to use the disinfectants from the available dispensers.
- ☀️ **Bear in mind that group sports exercises with direct body contact are not allowed.**

5. In Golden Sands Resort

- In order to ensure your safety, all streets, bus stops, bins and public areas are disinfected regularly.
- All buses and public transports are being disinfected and cleaned in accordance with the regulations of the national health authority.



**Taking care of
your well-being**

Golden Sands Resort

Dear guests,

Your health well-being is our main priority. We support the efforts to prevent the spread of COVID-19, and we kindly ask you to familiarize yourselves with the measures taken in this hotel to protect you and us.

We are counting on your support, and we thank you that you follow all self-preservation requirements and keep the needed social distancing.

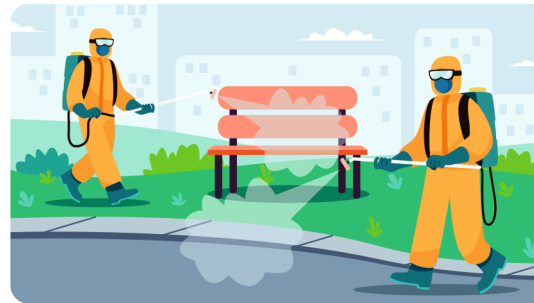


1. Reception services.

- ✿ Our associates are trained and follow all measures to ensure the highest hygiene and infection prevention, and are wearing protective masks and attributes to ensure yours and their safety.
- ✿ With care for your health and safety, your body temperature will be measured upon arrival via a wireless thermometer.
- ✿ We kindly ask you to check in groups of maximum two people at a time, except when you have a larger family.
- ✿ If possible, please settle all invoices and bills via a debit or credit card. We have ensured contactless payment on all terminals.

✿ Please carry your room cards with you at all times.

- ✿ **If you feel any unwellness during your stay, or notice any rise in your body temperature, fever, cough, difficulty breathing, muscle ache, sore throat or running nose, please stay calm, remain in your room and contact reception immediately. Our associates are trained and will contact the designated health services.**



2. Seating areas.

- ✿ We maintain the highest hygiene standards in all areas, and we disinfect all surfaces on a regular schedule, following all requirements of the national health authority.
- ✿ We kindly ask you to limit the use of elevators or to wait for the next one so that there are no large groups of people in them. All stairs are open, and can be used to reach your room.
- ✿ The gathering of large groups of people in the lobby area and public spaces is not permitted. Should this happen, you will be asked by one of our associates to keep the required social distancing.



3. Food & Beverages.

- ✿ Our associates are wearing protective masks and other attributes, and will prepare and serve your order in the most protected environment, by following all requirements of the national health authority.
- ✿ Please bear in mind that our Food & Beverage outlets work with reduced capacity in order to ensure the required social distancing. Only 4 people are allowed at one table.
- ✿ **Please use the disinfectant from the sensor activated dispensers, whenever you see one.**
- ✿ Please wear mask and protective gloves when you use the buffet.
- ✿ Our associates are cleaning and disinfecting all chairs, tables and surrounding after every guest.
- ✿ Please do not allow unneeded movement between the tables to yourself or your family members.